



April 25, 2008

Hey Greg:

After 20 years of taking care of my cars, I thought I would drop you a brief note to let you know that the Ferrari turned out incredible. I truly hesitate to let anyone go near the car as it has fulfilled a 30 year dream. When you were done, it looked better than the day I took delivery.

What truly amazing is after detailing 20 of my cars over the years, I've never had a single complaint, and I consider myself pretty anal!

Thank you for taking care of my cars and always doing what you commit to do, when you commit to do it!

Regards

A handwritten signature in black ink, appearing to read "Arnie Friedman", with a long horizontal flourish extending to the right.

Arnie Friedman