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Toad Hall
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California 91362 USA

December 4, 1998

Greg Dumond
1534 N. Moorpark Rd.
Suite 351
Thousand Oaks, CA 91360

Dear Greg,

I have been a customer of Detail Masters for just over four years and really appreciate your service. It's convenient and saves me a great deal of time. My Rolls Royces and Bentleys have won major prizes in local concourses due to the quality of your work.

I will be pleased to recommend you to other car club members as I found your company to be very polite, efficient and knowledgeable about the requirements that I have which are very particular for my show cars.

Keep up the good work! I will be calling you to schedule appointments again in the near future.

Best regards,

A handwritten signature in cursive script that reads "Mike Minihane". The signature is written in black ink and includes a long horizontal flourish extending to the right.

Mike Minihane